



Certificate of Guarantee

Singer Sewing Machines

Thank you for purchasing a Singer sewing machine. Singer has been the leading name in sewing machines for over 150 years.

Accessories

To purchase accessories, consumables and replacement parts please contact your Singer retailer or call 029 2079 2079.

Service

Whilst great care has been taken in the design, construction and transportation of your Singer product, please keep your original proof of purchase and this certificate in case you require any repair under warranty.

If you experience difficulties with your Singer product, please contact your retailer or contact the Singer Help Line by telephone or email. We will make every effort to assist you in solving your problem.

SINGER Help Line

Telephone: 020 7336 7986

Email: support@singerco.co.uk

The telephone line is open Monday to Friday 10.00am to 4.00pm but closed on Public Holidays and between Christmas and New Year.

Please keep the original packaging as it would be needed in the unlikely event your machine needed to be returned for repair or service.

This Guarantee covers Singer domestic sewing machines sold in the United Kingdom, the Republic of Ireland, Channel Islands and Isle of Man.

Under the terms of this guarantee defects in the machine or accessories which arise from faulty workmanship or materials will be repaired free of charge subject to the conditions set out below. Liability for consequential damage whether direct or indirect is excluded.

If it is not practical or economic to repair your machine, Bogod & Company Ltd has the option to replace it with the same or a similar machine at its sole discretion.

This Guarantee is valid for 2 years from the date of purchase.

This Guarantee does not apply:

- a. If the product is serviced other than by a Singer authorised engineer or fitted with other than Singer approved parts.
- b. If the machine is used for profit or trade or other than in normal domestic circumstances.
- c. If the machine is used on any supply circuit or voltage range other than that shown on the rating plate on the product and/or motor.
- d. To parts requiring replacement due to normal wear or to faults caused by negligent or other incorrect use not in accordance with recommendations given in the instruction book.
- e. If the plug has not been fitted and fused in accordance with the manufacturer's instructions.
- f. To any needles or light bulbs.
- g. To any transportation charges.
- h. If bought as a second-hand product.
- i. To adjustments and maintenance which are the customer's responsibility.
- j. To adjustments to the timing of the sewing machine.
- k. Other than to the first retail purchaser.
 - l. To damage caused by not correctly following the operating instructions.
 - m. To damage caused by accidental or deliberate misuse.

If your Singer machine requires service or a repair under this Guarantee please return it to the retailer from whom it was purchased together with the original receipt or other proof of date of purchase.

Alternatively, you may return it in the original packing together with the original receipt or other proof of date of purchase, freight paid, to the Singer distributor Bogod & Company Ltd, Fortran Road, St Mellons, Cardiff CF3 0WJ. If you do not have the original packing please contact our office and we can usually send you a set for approximately £15.

This Guarantee is given by the Singer distributor, Bogod & Company Ltd, 91 Goswell Road, London EC1V 7EX. This Guarantee does not affect your statutory rights,

